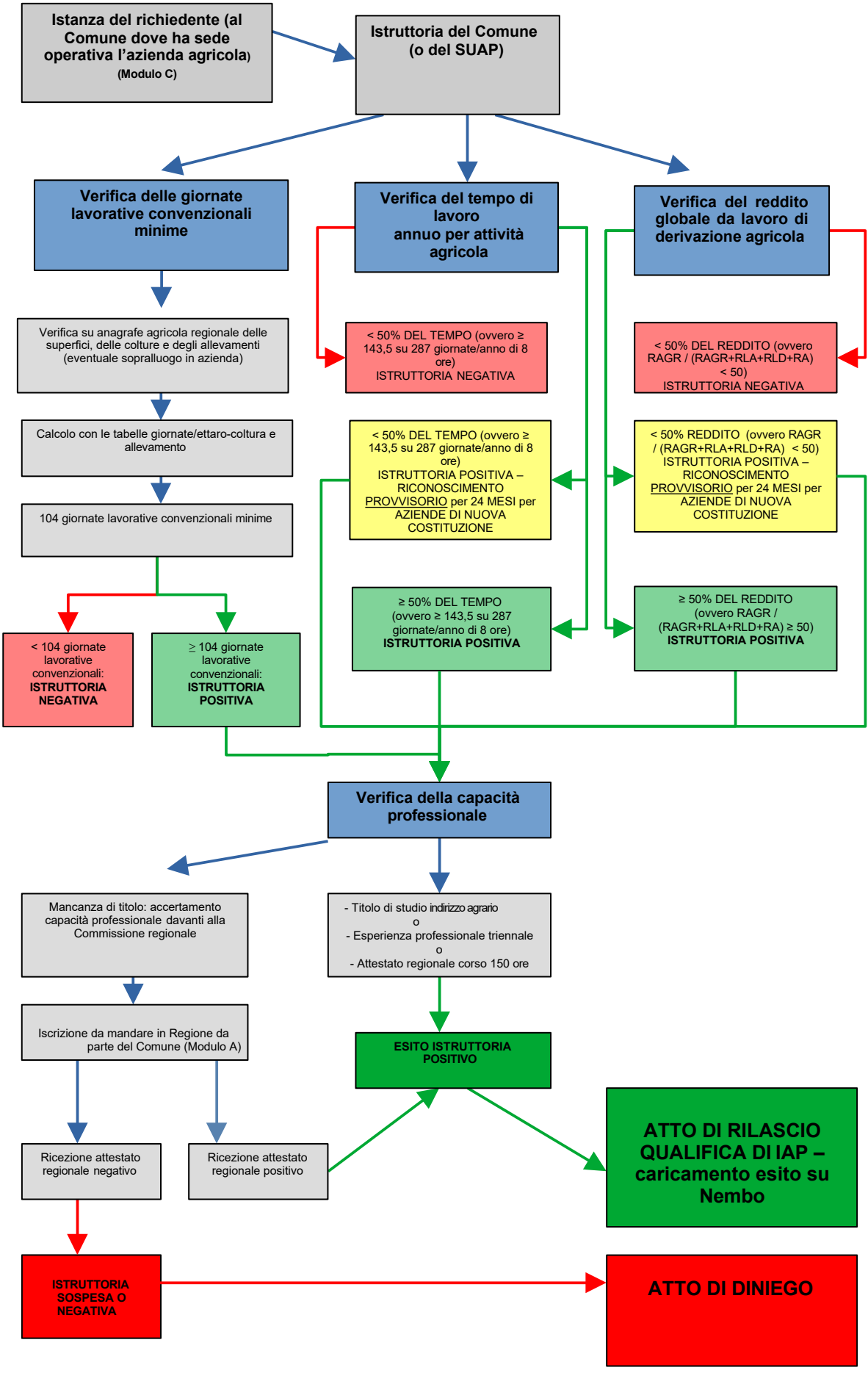Rilascio della qualifica di IAP – Iter procedura