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# **B3 Regions Launch Conference**

## ***The eGovernment experience of Piedmont Region: Building the Piedmont System***

Guido Albertini  
CSI-Piemonte

***European Regions for Better ICT Connections  
2 April, 2009, Turin, Italy***



## REGIONS FOR BETTER BROADBAND CONNECTION

**Who we are**

Regional-based inter-University Consortium  
and  
Leading Italian ICT operator

***Founded in 1977 by***



**Regione Piemonte**  
*Piedmont Region*



**Università di Torino**  
*University of Turin*



**Politecnico di Torino**  
*Polytechnic of Turin*



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**Turin 2-3 April 2009**

[www.europa.eu/regional\\_policy](http://www.europa.eu/regional_policy)  
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## REGIONS FOR BETTER BROADBAND CONNECTION

### CSI Piemonte main figures

- **75** Associated Consortium Members
- Annual revenue **177 millions €** in 2008
- **6 sites** in Piedmont, **1** in Brussels
- Over **1,200** employees

CSI-Piemonte is the **one of the largest Italian public agencies** developing e-Government projects financed by the Italian Central government



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### The CSI-Piemonte Model

CSI-Piemonte is one of the major examples of an **ICT shared service centre** dedicated to the Public Sector serving **regions, provinces, cities and small towns** with a **centralised architecture**, providing **integration/interoperability** of applications and data and **common project management**



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## REGIONS FOR BETTER BROADBAND CONNECTION

### **CSI Piemonte Mission: To build a System**

- ◆ Build a unique Regional System through the use of **ICTs**
- ◆ Promote **INNOVATION** in local Public Administration
- ◆ Help the public sector to meet the **EXPECTATIONS** of **CITIZENS** and **PRIVATE COMPANIES**
- ◆ Spread the benefits of the Information Society to encourage **SOCIO-ECONOMIC GROWTH** of Piedmont



## REGIONS FOR BETTER BROADBAND CONNECTION

### Our contribution to the “Piedmont System”

- **For the Local Government:**  
to work in **COOPERATION** with local bodies to **SIMPLIFY** administrative processes
- **For the citizens:**  
to offer **INTEGRATED eGOVERNMENT SERVICES**, by reducing local and regional governments costs
- **For the private sector:**  
to promote technological **RESEARCH**, spread knowledge and partner with **ICT COMPANIES** of our territory
- **For ALL**  
to develop a **BROADBAND NETWORK** for Piedmont and **ONLINE SERVICES: the Wi-Pie Programme**

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www.euro  
**WI-PIE** policy  
La rete uguale per tutti  
c.net





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### WI-PIE key players

The program has been successful thanks to the synergy between the parties involved and the way in which they worked together



Regional Authority and promoting body that also plays a coordinating role



Consortium of Public Administration to technically manage and promote ICT among public sector



Consortium of private and public operators in the ICT market and responsible for relations with the private sector



Responsible for the link between research bodies, schools and academic world



A regional public institute, although functionally autonomous and responsible for managing the ICT Observatory

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## REGIONS FOR BETTER BROADBAND CONNECTION

**CSI-Piemonte** plans, develops and manages Information Systems for the major departments of the local government:



- Environment Monitoring and Civil Protection
- Territory Management, Cadastres and Agriculture
- Business Intelligence and Statistics
- Open Source Applications
- Health Information Systems
- Broadband Telecommunication Networks for Urban/Rural Areas
- Population Registries – Civil Information Systems
- Finance, Administration and Taxation
- Employment and Labour
- Tourism and Cultural Heritage
- Schools
- ...

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## REGIONS FOR BETTER BROADBAND CONNECTION

CSI-Piemonte has gained more than 15 years of expertise in **eGovernment**:

- Implementing network technologies and broadband infrastructures
- Creating Web sites and portals for the Local Public Administration
- Connecting back-office systems with on-line front ends
- Using document management and dematerialisation solutions
- Adopting security and authentication technologies
- Creating and maintaining Cross-Authority Databases and Business Intelligence applications for the Public Administration
- Providing Training and Capacity Building for Public Administration Officials
- ....

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## REGIONS FOR BETTER BROADBAND CONNECTION

Since 2005 CSI-Piemonte is actively involved in expanding its international presence both through the **EU programmes** and the **Cooperation Policy** in partnership with our local Public Authorities (eg. Turin Municipality, Piedmont Region, Academia, ...) and in cooperation with ICT partners of our territory

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## REGIONS FOR BETTER BROADBAND CONNECTION

### Projects in partnership with CSI Piemonte stakeholders

- ◆ **B3 Regions:** funded by **INTERREG IV C** (FAST TRACK project) to transfer the acquired know how on programming and development of regional broad band programmes to the New Member States - **Piedmont Region**
- ◆ **Interreg III A Alcotra:** **RAL** (Broad Band Cross-Border) Network- **Piedmont Region**
- ◆ **FP 6 Environment :** **HENVINET** (Health and Environment Network)-**Piedmont Region**
- ◆ **FP6 ICT:** **HOPS:** Enabling an Intelligent Natural Language Based Hub for the Deployment of Advanced Semantically Enriched Multi-channel Mass-scale Online Public Services- **Municipality of Turin**
- ◆ **FP6 ICT PICTURE,** Process Identification and Clustering for Transparency in Reorganizing Public Administrations- **Municipality of Turin**
- ◆ **FP6 eInclusion,** **DIADEM** Delivering Inclusive Access for Disabled or Elderly Members of the community- **Municipality of Turin**
- ◆ **eContentplus-Geographic Information GIS4EU** Standardisation of geographical data for interoperability and accessibility across borders according to the standards and requirements of the INSPIRE Directives- **Piedmont Region**
- ◆ **eTen PROCURE** enabling dematerialization of public purchases by secure Web- **Piedmont Region**

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## REGIONS FOR BETTER BROADBAND CONNECTION

### **B3 Regions: the Piedmont System Case**

- ◆ **B3 Regions Genesis:** valorisation of **WI-PIE** Programme at international level
- ◆ **B3 Regions Proposal Preparation**  
Coordinated by Piedmont Region and managed by CSI-Piemonte
- ◆ **B3 Regions Project Management**  
CSI-Piemonte has the leadership in the technical work-package activity “Transfer of broadband good practices” and coordinates the development of the e-learning modules and of the action plan support tool



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# Thank you for your attention

## For more info:

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